

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

George, et al.

Serial No.: 10/728,755

Group Art Unit: 2442

Filing Date: December 8, 2008

Examiner: MacIlwain

For: METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS

Honorable Commissioner of Patents
Alexandria, Virginia 22313-1450
Box AF

AMENDMENT UNDER 37 CFR §1.116

In response to the Office Action mailed on January 19, 2010, please
consider the following.

Amendments to the claims begin on page 2; and

Remarks begin on page 10.